

1st July 2021

Dear Client

Re: Construction Personnel

I am pleased to provide you with the following information.

Troubleshooters Available are recognised by all Government agencies as a legitimate agency administering all statutory requirements for self-employed contractors. The Department of Employment and Workplace Relations has also deemed us as being compliant with the National Code of Practice.

Our contractors are fully covered and protected under the following:

Cover	Policy Number	Insurer
WorkCover	5281659	EML Mutual
Public Liability Insurance	AWB0131CGL	Berkley Insurance Australia Lloyd's of London
Superannuation		C+Bus or the contractor's nominated fund


In compliance with the *Superannuation Guarantee (Administration) Amendment Act 2012*, we remit superannuation contributions to the contractor's nominated fund. Our contractors are accredited with the Construction Induction Card and make a personal choice as to whether they become financial members of a trade union.

Our bona fide contractors are not governed by an Enterprise Bargaining Agreement (EBA). Troubleshooters Available operates successfully and legally outside the award and the EBA. The *Workplace Relations Act 1996* clearly states that employers, employees and independent contractors are free to join or not to join any industrial associations. They cannot be discriminated against or victimised in the way they wish to provide their services.

I wish to emphasise that regardless of your EBA status you are free to choose to engage the services of Troubleshooters Available. EBA's govern and apply only to direct employees. Troubleshooters Available is committed and pro-active in ensuring their client's success. Clients can engage the services of Troubleshooters Available legally, freely and without fear of contravening the EBA conditions.

I hope that we can assist you on your forthcoming projects and please don't hesitate to call me on 0418 393010 if you have any queries.

Kind regards



Chris Mazzotta
Director